

We strongly advise watching our "HS BT4 Operation" video before proceeding. Click on the link below.

<https://www.youtube.com/watch?v=gzHG60SpLJ4&t=1s>

General functions and indicators.

Red LED on headset

Indicates that the headset is charging and it will stay on until fully charged.

Green LED on headset

If on fully, this indicates the headset is turned on and made connection with the receiver box and it's ready to use.

A flashing LED indicates that headset is not paired with the receiver box and must be paired. See below.

Blue LED on receiver box

Indicates the receiver box is getting power from the PA box.

White button on receiver box

This is the pairing button. If glowing red this indicates it has connection with the headset, If not glowing red, then it hasn't found a headset.

Issue

1 The receiver box blue LED is not on.

Solution

1) Ensure the 4 pin mic plug is connected into a Ready2Talk PA box, it will get power automatically.

2) Is the PA box turned on? Ensure power is going to the R2T PA box.

3) You are connecting it to another manufacturer of PA system? Even though other manufacturers use the same 4 pin mic plug, it won't work.

2 The headset is not working.

1) Is the headset's power switch is on, is the green LED on or flashing? If the green light is not coming on, that indicates that the battery is dead. Charge the headset using the included USB C cable. See "How to charge the headset" below.

2) Is the green LED flashing? This indicates the headset can't find the receiver box and they need to be paired together or the receiver is not being powered. Check that the receiver's blue LED is on.

3 How to pair a headset with a receiver box?

1) Please watch our pairing video

<https://www.youtube.com/watch?v=tt9XY1jnpFO>

2) Ensure both the blue LED on the receiver box, also the green LED on the is flashing. Locate the black pairing button on the back of the headset.

Push and hold the headset's black and the receiver's white pairing buttons at the same time. After 4 seconds, the headset's green LED and receiver's white button will go solid. Remove your fingers from both and now that headset is paired with that receiver box.

4 How to charge the headset?

The HS BT4 uses a USB C charging socket and can be connected to any USB phone charger.

When connected the red LED on the headset will always glow and will go out or dim when fully charged. The amount of charge time depends on the battery's residual charge when connected, between 15 min to 4 hrs.

Note: We recommend using an uninterrupted wall charger rather than the vehicle's lighter socket, as the on board computer can shut off all power 30 min after the key is turned off. You think it's charging all night but it's only receiving a 30 min charge!

5 The mic is crackly, robot sounding or poor range?

1) 99% of the time this is caused by a low battery. Charge the battery.

Important: In this case, please note how long it takes for the red LED to go out. If more than 3 hours, this proves a low battery was causing your issue and you should review your daily charging routine.

Please read #4 "How to charge the headset?" above.

Note: In case of an emergency, the headset can be charged using the receivers USB socket and you can use the headset as the same time.

2) If the problem persists after ruling out a charging issue, please contact Ready2Talk at 888 724-5351

6 Poor range?

Other than a low battery, poor range is caused because BT signal is being obstructed. Ensure that the headset has a clear view of the receiver box. We claim 30ft (10m) of operating range, but it can offer up to 60ft (20m) with a clear line of sight.

7 Mic has feedback or is squealing?

Note: All Ready2Talk mics are designed to operate approx. 2 ft. away from a speaker without feedback, providing the system is being used and adjusted within design parameters.

1) Ensure the mic is approximately 5. to 1" away from your mouth. If more this will require the mic volume to turned up too high causing feedback.

2) If standing in direct line of a speaker, when moving off axis, does that resolve the issue? If so, relocate your position in relation to the speaker, or turn down the output volume to that speaker, or disconnect it.

3) Has an amplifier been added to the system? If so, this often puts the system out of the design parameters. Please contact Ready2Talk for 888 724-5351 for adjustment instructions.